

Adjutant Software Customer Support Tech Notes

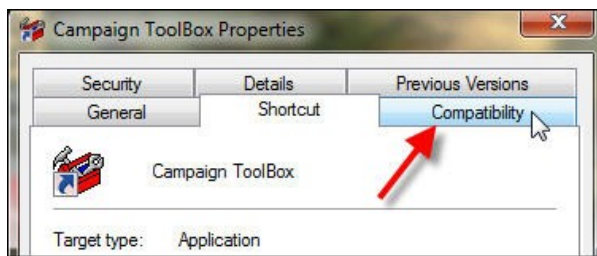
Document Title: Fix Error-76 Path Not Found
Document Number: 057
Applies to: Campaign ToolBox

SUMMARY

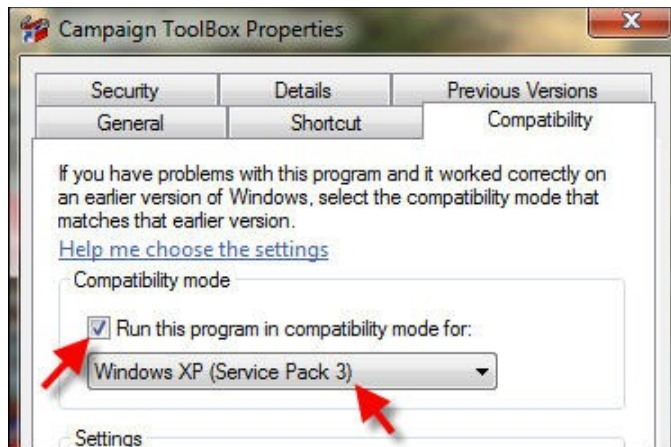
This Tech Note describes how to fix Error 76 by changing the Compatibility Settings that Windows 7 and higher uses with your copy of Campaign ToolBox. Updating Windows can change this setting, which is why it can “suddenly appear” on a system that previously worked just fine. This is program-specific and does not affect your overall Windows settings. (This is basically the same as Tech Note 047)

PROCEDURE

- 1) RIGHT CLICK on the icon that you use to start the program (either a Desktop icon or the icon under your Start menu).
- 2) Click on Properties. When the Properties dialog box appears, click on the Compatibility tab.



- 3) Check the box that says “Run this program in compatibility mode for:” and make sure that “Windows XP (Service Pack 3)” is selected.



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4) Click the “Apply” button, then the “OK” button to close the dialog box.

5) Run the program and try adding a record and then creating a test Statutory Report (but do not file it). If you do not see any error messages (not “Flagged items”, but actual program error messages), then the program should run just fine under your version of Windows.

NOTES

Depending on how your network is set up, you may need to also set the Privilege Level to run as an administrator. You will need to be signed in as an administrator to make this change. Most users will not need to do this though.

