

Adjutant Workshop Customer Support Tech Notes

Document Title: Windows OS Errors
Document Number: 059
Applies to: Operating System

SUMMARY

This Tech Note contains suggested solutions to various Operating System problems. These are taken directly from web resources believed to be reliable, and source links are included.

- **These are NOT Campaign ToolBox errors - these are problems with the computer you are using, and these problems are affecting the ability of Campaign ToolBox to function.**
- Campaign ToolBox tech support does not include help with Operating System problems. These are presented here to help you solve problems with your computer.
- Error solutions will be added to this Tech Note as we made aware of them
- These are provided with the understanding that they involve changes to system files that may affect other programs on your system as well as the Windows operating system.
- If you are not comfortable making changes to these files, you may want to seek help from a computer pro.
- Adjutant Workshop, Inc. is NOT responsible for any changes made to your computer or for the accuracy of any information presented here.

Error: 713, class not registered, need MSSTDFMT.DLL installed on your machine

Source: https://answers.microsoft.com/en-us/office/forum/officeversion_other-customize/the-module-msstdfmt.dll-was-loaded-but-the-call-to/7b328f0a-1f66-4c5a-9758-eb196113f0ea

1. After downloading MSSTDFMT.DLL, save it in C:\Windows\sysWOW64 folder.
 2. Stay in sysWoW64 folder and locate the file cmd.exe
 3. Right click cmd.exe and click on "Run as administrator." The black command screen appears with C:\Windows\system32>
 4. Type in Regsvr32 C:\Windows\SysWOW64\MSSTDFMT.DLL
 5. Now on the command screen entry you have:
C:\Windows\system32>Regsvr32 C:\Windows\SysWOW64\MSSTDFMT.DLL
 6. Press "Enter"
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